

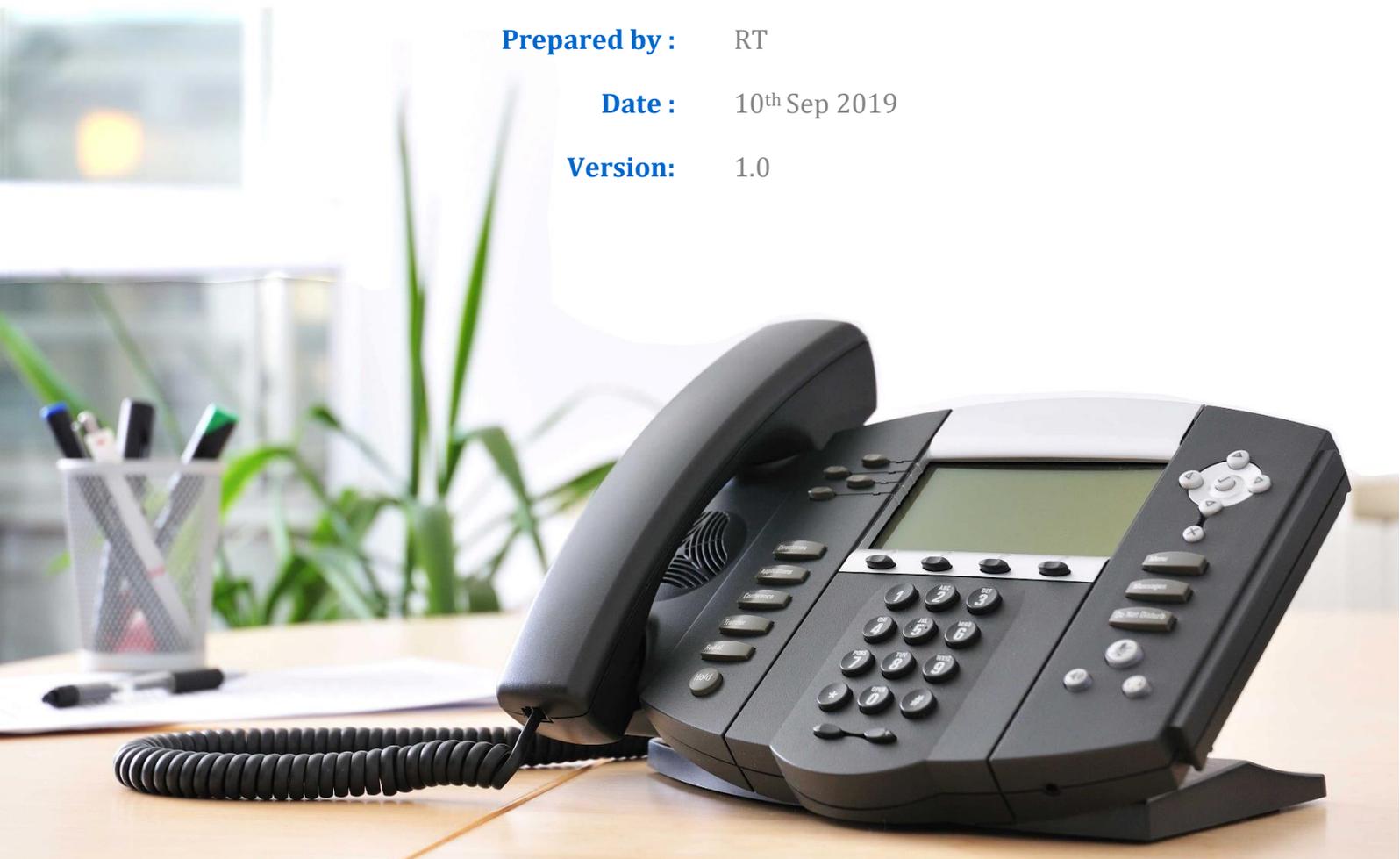
# Mr. VoIP Universal Tools

## Billing System Documentation

**Prepared by :** RT

**Date :** 10<sup>th</sup> Sep 2019

**Version:** 1.0



## Introduction

Thrive into the digital economy wonderland with MrVoip billing software and let us take care of the behind the scene issues when it comes to issuing that important Call History, invoices and delivery orders to your customers. You can have it anyway that you want; from the simplest to the most complex billing process, our billing platform will provide an all-inclusive solution for any industry because it is very easy to use and implement.

The built-in flexibility of our billing solution will allow for full customization of the process to fit your specific needs as we strive to ensure that you are maximizing your revenue with efficient reporting on billing, collections and revenues.

However simple or complex your setup maybe, you can always request us to design an extremely flexible and highly customizable solution to seamlessly integrate with the rest of yours in house system.

Get the supports you can always count on by streamlining your billing process making it a single point integrated billing system.

## Key tools

- Based on Tariff the calls cost will be calculated and invoice generate per month and send to customer.
- You now have greater visibility into the source of your telecom costs.
- Increase the speed of collecting call cost. Customers phone numbers are retrieved upon generating call report, more streamlined process.
- All calls are connected to billing codes. Upon completing calls, the information is logged in a database for reporting.
- Enables you to keep track of outbound calls.

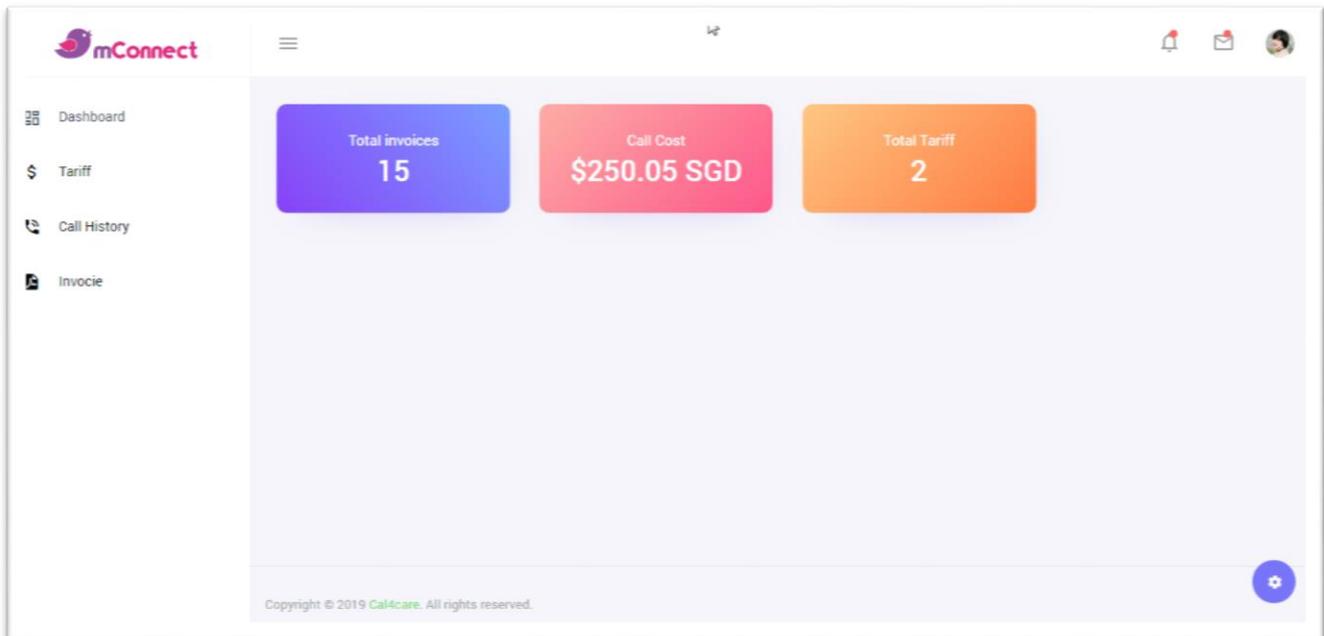
## Basic Modules

1. Quick view dashboard
2. Customer Master
3. Invoice generation
4. Manage Tariff
5. Generate Call report

## How it works?

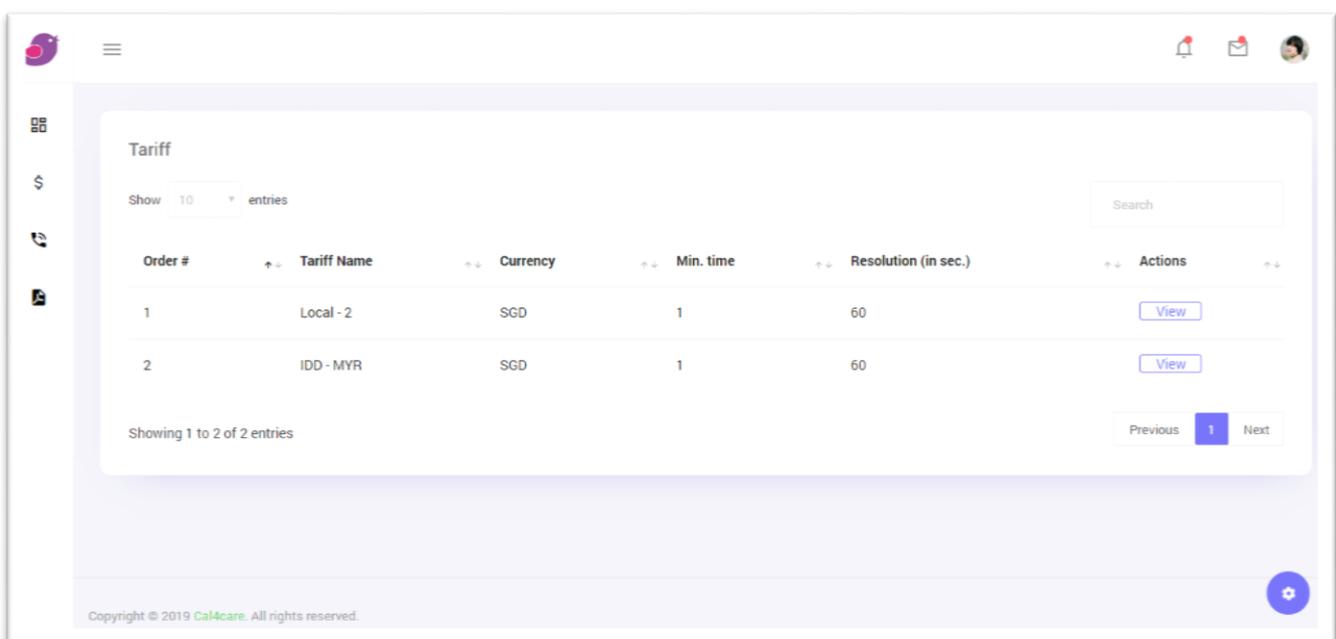
### 1) Dashboard

Dashboard shows total counts of invoice, call cost and tariff



### 2) Tariff

We can manage multiple tariff with currency



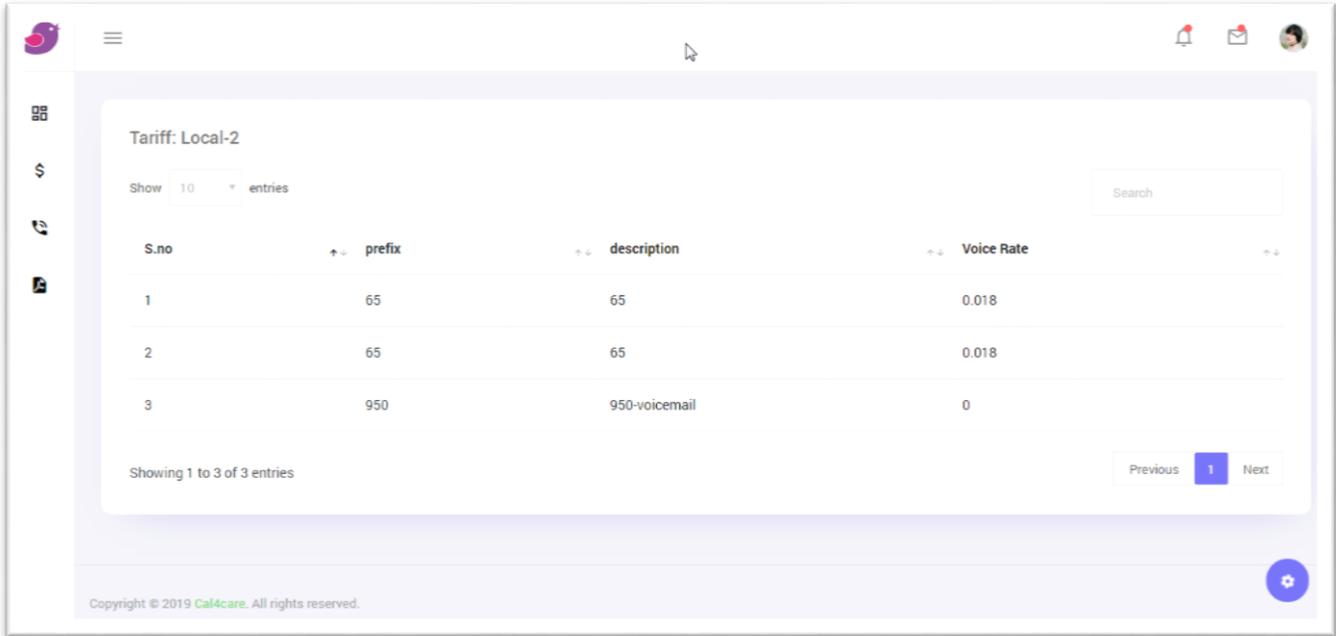
The Tariff management interface shows a table with the following data:

Order #	Tariff Name	Currency	Min. time	Resolution (in sec.)	Actions
1	Local - 2	SGD	1	60	<a href="#">View</a>
2	IDD - MYR	SGD	1	60	<a href="#">View</a>

Showing 1 to 2 of 2 entries

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### 3.1 Manage / View voice rate of selected tariff



Tariff: Local-2

Show 10 entries

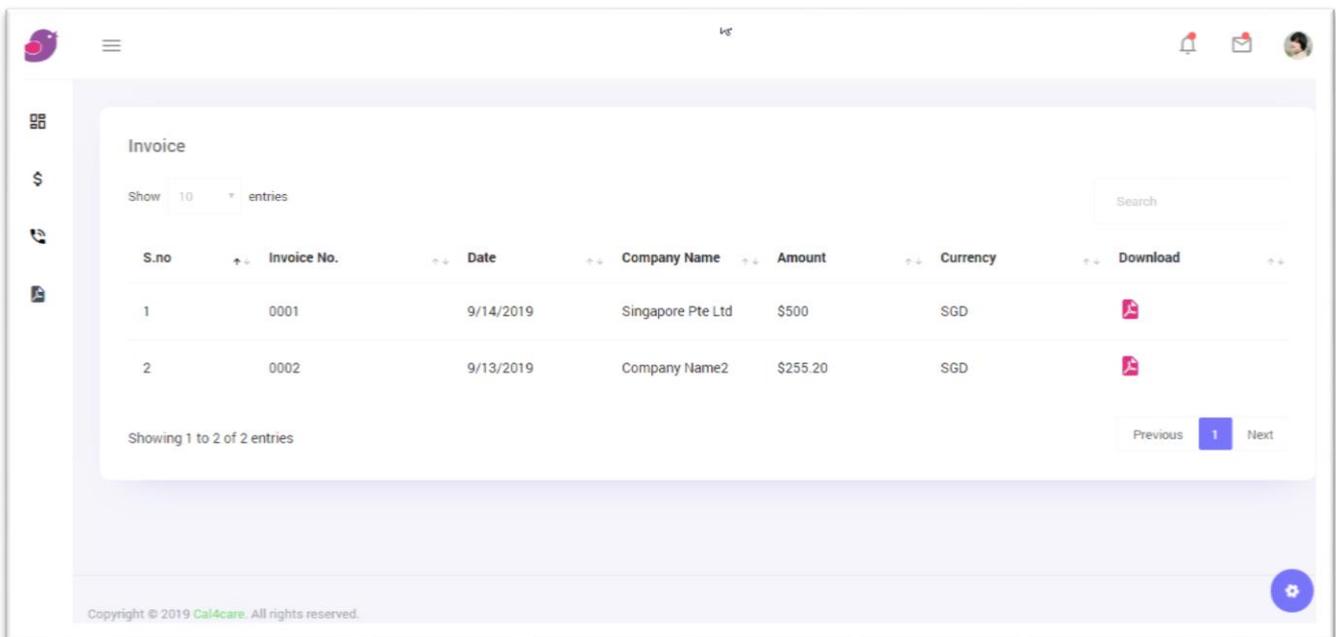
S.no	prefix	description	Voice Rate
1	65	65	0.018
2	65	65	0.018
3	950	950-voicemail	0

Showing 1 to 3 of 3 entries

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## 3) Invoice

Manage and view all invoices



Invoice

Show 10 entries

S.no	Invoice No.	Date	Company Name	Amount	Currency	Download
1	0001	9/14/2019	Singapore Pte Ltd	\$500	SGD	
2	0002	9/13/2019	Company Name2	\$255.20	SGD	

Showing 1 to 2 of 2 entries

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By selecting PDF icon, you can download and sent to customer invoice (sample invoice shown below)



**TAX INVOICE**

**Cal4Care Pte Ltd**

118 Aljunied Avenue 2  
 # 07-102, Singapore 380118.  
 Ph +65 63401005 FAX +65 63401007  
 24/7: 63401006 Email: Support@cal4care.com.sg  
 Toll Free : 1800-3401006  
**Reg #** : 200812932H **GST#** : 200812932H

**Company Name**  
 Address  
 Singapore 0424

Invoice No : DXXX-2019XXX  
 Invoice Date : 02-09-2019  
 Payment Due Date : 19-09-2019  
 Invoice Period : 01-09-2019 to 30-09-2019  
 Credit Limit (SGD) : 100.00

Attn : RJ

Previous Charges	Amount (SGD)	Current Charges	Amount (SGD)
Previous Balance	20.36	Monthly Charges	15.00
		Usage Charges	1.49
		Other Charges	0.00
		<b>Current Charges Before Tax</b>	<b>16.49</b>
		Discounts & Rebates	0.00
		GST	1.15
		<b>Total Current Charges</b>	<b>17.64</b>
<b>Fixed Charge</b>	<b>Amount</b>	<b>Total</b>	
Telephone No. XXXXXXXX 01 Sep 2019 to 30 Sep 2019	15.00	15.00	
<b>Usage Charge</b>			
Call Charges 01 Aug 2019 to 31 Aug 2019	1.49	1.49	

Kindly detach and return this with your remittance by cheque made payable to "Cal4Care Pte Ltd"

**Payment Slip**

**Total Amount Due(SGD) 17.64**

Account Number : D021  
 Tax Invoice Date : 02-09-2019  
 Invoice Period : 01-09-2019 to 30-09-2019  
 Tax Invoice No : DX-2019XXX

	Total Amount	Payment Due Date
Current Amount	17.64	19-09-2019
Amount Overdue	20.36	Immediately

**Cal4Care Pte Ltd**  
 118 Aljunied Avenue 2  
 # 07-102, Singapore 380118.  
 Ph +65 63401005 FAX +65 63401007  
 24/7: 63401006 Email: Support@cal4care.com.sg  
 Toll Free : 1800-3401006

**BANK :** \_\_\_\_\_

**CHEQUE NO :** \_\_\_\_\_

**Payment Detail :**

Bank: Overseas Chinese Banking Corporate  
 Branch : Singapore





**INVOICE**

**Cal4Care Sdn. Bhd.**

T3-13A-01, 3 Towers, Menara 3, No. 296,  
Jalan Ampang, 50450 Kuala Lumpur, Malaysia.  
Phone: 0327123105 24/7: 0327123106  
Toll Free :1800 389990

Reg # : (1074305-H) SST # : J31-1808-31016512 81100

Company Name Sdn Bhd  
Kuala Lumpur

Invoice No : DXX-2019XXX  
Invoice Date : 02-09-2019  
Payment Due Date : 16-09-2019  
Invoice Period : 01-09-2019 to 30-09-2019

Malaysia  
Attn : MS

Previous Charges	Amount (MYR)	Current Charges	Amount (MYR)
Previous Balance	0.00	Monthly Charges	940.00
		Usage Charges	304.25
		Other Charges	0.00
		<b>Current Charges Before Tax</b>	<b>1,244.25</b>
		Discounts & Rebates	0.00
		SST	74.66
		<b>Total Current Charges</b>	<b>1,318.91</b>
<b>Fixed Charge</b>		<b>Amount</b>	<b>Total</b>
Telephone No. XXXXXXX		340.00	940.00
10 Channel 01 Sep 2019 to 30 Sep 2019			
Telephone No. XXXX-XXX		600.00	
01 Sep 2019 to 30 Sep 2019			
<b>Usage Charge</b>			
Call Charges		304.25	304.25
01 Aug 2019 to 31 Aug 2019			



Billers Code : 20107  
Ref-1 : 342220190009

JomPAY online at Internet and Mobile Banking with your Current, Savings or Credit Card account

Kindly detach and return this with your remittance by cheque made payable to "Cal4care Sdn.Bhd."

**Payment Slip**

Account Number : D21  
Tax Invoice Date : 02-09-2019  
Invoice Period : 01-09-2019 to 30-09-2019  
Tax Invoice No : DXX-2019XXX

**Total Amount Due(MYR) 1,318.91**

	Total Amount	Payment Due Date
Current Amount	1,318.91	16-09-2019
Amount Overdue	0	

BANK : \_\_\_\_\_

CHEQUE NO : \_\_\_\_\_

**Payment Detail :**

Bank: OCBC Bank (Malaysia)

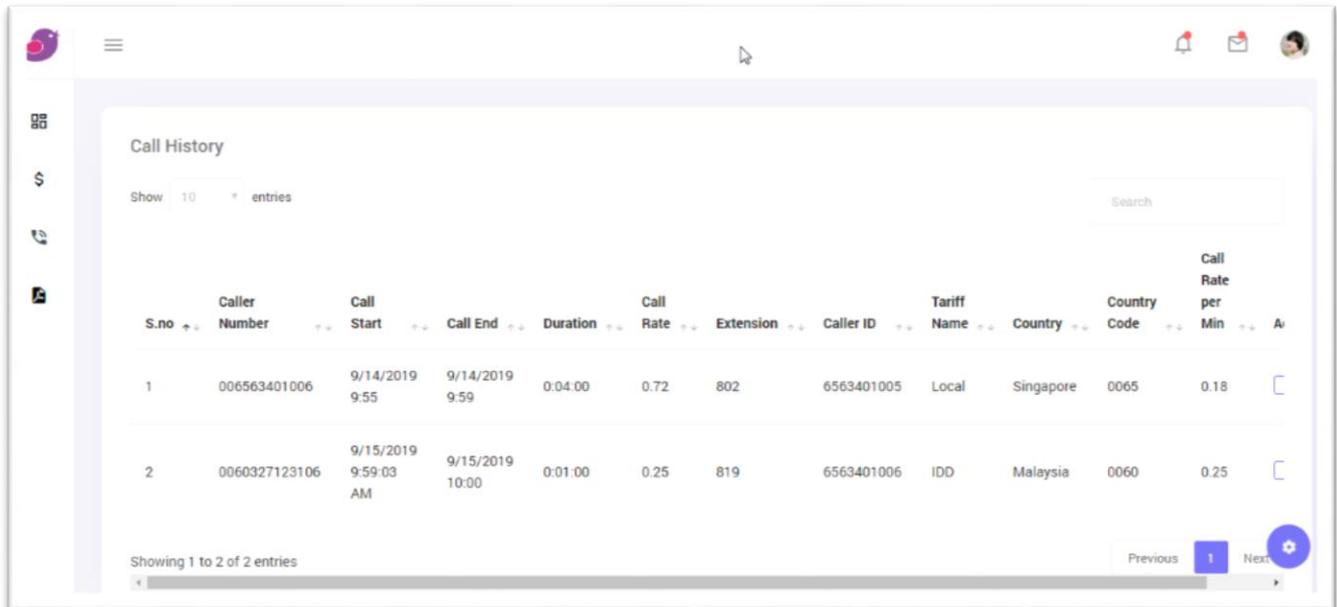
Beneficiary : CAL4CARE SDN BHD

Cal4Care Sdn. Bhd.  
T3-13A-01, 3 Towers, Menara 3, No. 296,  
Jalan Ampang, 50450 Kuala Lumpur, Malaysia.  
Phone: 0327123105 24/7: 0327123106  
Toll Free :1800 389990



#### 4) Generate Report

Call history report can generate and export using multiple filter.



The screenshot shows a web interface for a 'Call History' report. It features a table with columns for S.no, Caller Number, Call Start, Call End, Duration, Call Rate, Extension, Caller ID, Tariff Name, Country, Country Code, and Call Rate per Min. Two call entries are visible. The interface includes a search bar, a 'Show 10 entries' dropdown, and pagination controls at the bottom.

S.no	Caller Number	Call Start	Call End	Duration	Call Rate	Extension	Caller ID	Tariff Name	Country	Country Code	Call Rate per Min
1	006563401006	9/14/2019 9:55	9/14/2019 9:59	0:04:00	0.72	802	6563401005	Local	Singapore	0065	0.18
2	0060327123106	9/15/2019 9:59:03 AM	9/15/2019 10:00	0:01:00	0.25	819	6563401006	IDD	Malaysia	0060	0.25

- I hope to hear from you soon -