3CX vs Mitel Comparison

S.No	Specifications	3CX	Mitel
1.	Protocol	3CX uses open-standard SIP protocol used by the vast majority of vendors	Mitel also use the SIP Protocol.
2.	Gateway	3CX offers much more flexibility in terms of supported Gateways that are certified and supported by 3CX.	NA
3.	Operating System	3CX being software-based also avoids hardware lock-in. The end customer can choose easily to upgrade the PBX and the 3CX software can be installed in windows, Linux (Hyper-V, VMware, KVM).	MSL can only run on the Linux (Hyper-V and VMware) platform.
4.	OS Patches	Windows gets regular security and OS patches.	NA
5.	Hardware Investment	No need for a dedicated machine or a low-performance appliance. 3CX PBX software can be able to install in windows machine, and also in Linux. Virtualization also possible.	Virtualization is possible but only on Linux platforms (Hyper-V and VMware).
6.	License	All basic features like softphone, web conferencing, IVR, Ring groups are available in the standard edition (entry level).	Softphones and web conferencing features are not available on the basic and entry versions.
7.	Supported Devices	3CX using standard SIP protocol. So it allows for a large variety of IP phones to select.\nYealink, Htek, Fanvil, Grandstream, Polycom, Cisco etc., are supported with 3CX.	Have only limited number of supported phones compared with 3CX.
8.	Web meeting	Complimentary – WebRTC 3CX Web meeting license completely free of charge in addition to the phone system itself.\n\nWebmeeting server is separately hosted by 3CX. It will not take resource from the PBX. Number of users is based on the license type.	Capacity and performance of audio, web and video conferencing depends on the server resources.\n\nMaximum number of users per audio conference is 50.
9.	Supported devices for video conference	Participants can even attend these online Web Meetings via their WebRTC-enabled browsers/Android or iOS devices and see the slides/shared the screen as the presenter is speaking.	Not applicable to Mitel.
10.	PBX Management	Able to install and configure the PBX within few minutes. And easy to manage.	Need a special skill set to install and maintain the PBX.