



# GLOBAL PARTNER

Votre bureau connecté à 360°

## Volume of Calls Per Day

Range: Last One Month

S.No	Date	Queued Calls	Handled Calls	Lost Calls	% Effectiveness	% Lost calls
1	05/09/2019	299	296	3	99.00	1.00
2	06/09/2019	284	282	2	99.30	0.70
3	09/09/2019	306	299	7	97.71	2.29
4	10/09/2019	355	345	10	97.18	2.82
5	11/09/2019	318	318	0	100.00	0.00
6	12/09/2019	332	328	4	98.80	1.20
7	13/09/2019	280	278	2	99.29	0.71
8	16/09/2019	265	264	1	99.62	0.38
9	17/09/2019	327	323	4	98.78	1.22
10	18/09/2019	332	332	0	100.00	0.00
11	19/09/2019	318	314	4	98.74	1.26
12	20/09/2019	329	325	4	98.78	1.22
13	23/09/2019	270	267	3	98.89	1.11
14	24/09/2019	387	383	4	98.97	1.03
15	25/09/2019	330	330	0	100.00	0.00
16	26/09/2019	299	294	5	98.33	1.67
17	27/09/2019	264	261	3	98.86	1.14
18	30/09/2019	176	174	2	98.86	1.14
19	01/10/2019	289	283	6	97.92	2.08
20	02/10/2019	308	305	3	99.03	0.97
21	03/10/2019	303	302	1	99.67	0.33
22	04/10/2019	128	127	1	99.22	0.78